




innovative patient experience

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journeyPX

Bringing Peace of Mind to the Patient Experience

MDM Healthcare's innovative Journey PX patient experience solution uses cloud technology configurations to deliver patient education and engagement tools. Journey PX can be accessed in the hospital room, clinics, and even follows the patient home on their smart device, email, and patient portal.

navigate | Create informational, yet engaging content that helps patients find what they need when they enter the facility.

- ▶ Informative and engaging digital signage.
- ▶ Wayfinding capabilities that help patients and family members navigate facilities.

my stay | Help your staff manage inpatient care easily, quickly, and effectively.

- ▶ Real-time communication between staff and patient using our proprietary software.
- ▶ Personalized inpatient education videos to continue required education and engagement.
- ▶ Entertainment: movies on demand, radio – music, relaxation videos.

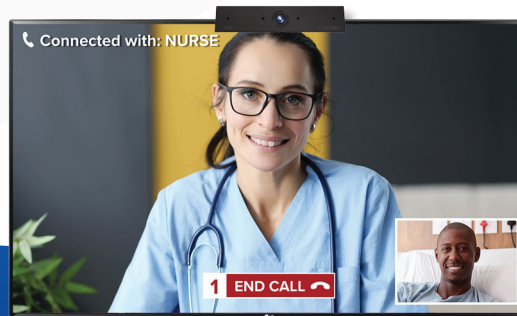
connect | Connect patients with loved ones through video chat using their room's SMART TV and pillow speaker.

- ▶ Journey PX software ensures conversations are encrypted and secure.
- ▶ Receive call notifications, allowing connection with loved ones at any time.

my day, today | Close the communication gap between care teams and patients.

- ▶ Digital whiteboards that integrate seamlessly with other healthcare technology to keep patients and healthcare providers efficiently informed.

***Learn more at about our
product at JourneyPX.com***





Journey PX Navigate showcases informational, and engaging content on digital displays that assists patients and their loved ones find what they need when they enter the facility.



Stunning Visuals:

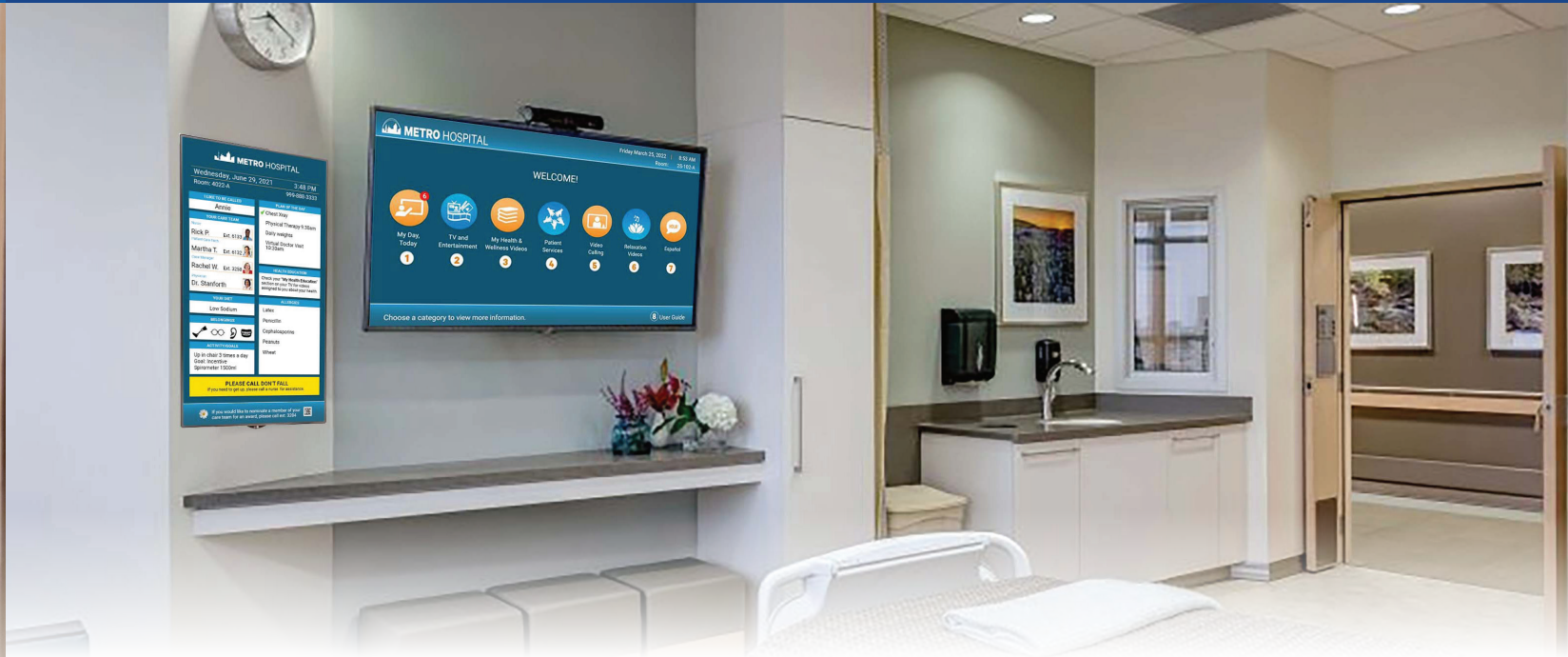
- Establish your brand
- Create valuable first impressions
- Improves your facility's atmosphere



Show the Way:

- Display important facility information in a custom interface that makes it easy for patients and loved ones to navigate your facility and learn more about your organization





JourneyPX My Stay helps care teams manage inpatient care easily, quickly, and effectively. From the comfort of their bed, patients are empowered with entertainment, education, relaxation, and meal options – all through their in-room TV with an easy to understand interface.



Extensive Content Library:

- More than 9,000 education and entertainment videos on demand
- Education library covers a vast array of conditions and medications
- Calming and relaxation tools to put the patient at ease



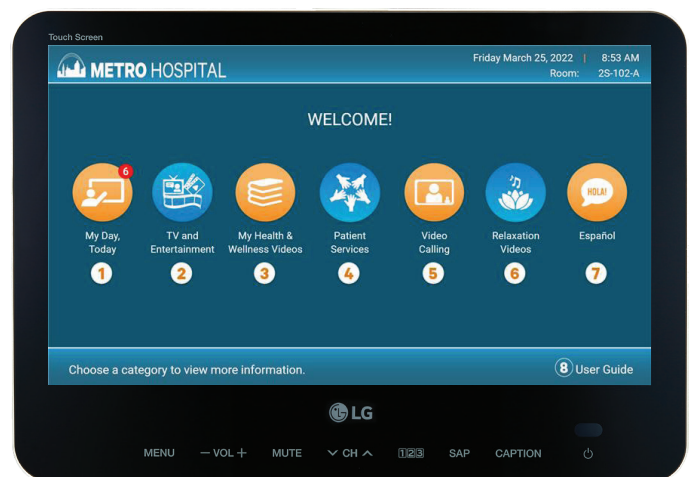
Order Meals:

- Patients can build their meal based on current menu options and custom nutritional needs
- Full meal order integrations



Close the Communication Gap:

- Pair with My Day, Today digital whiteboard solution to ensure patients and staff can view vital care information at all times



My Stay can deploy on patient in-room TV, including arm-mounted displays.

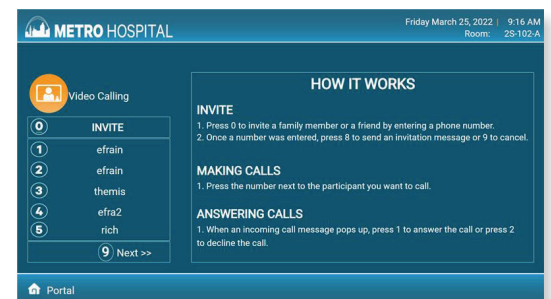


Journey PX is a cloud-hosted patient engagement, experience, and education solution that helps elevate the patient experience and creates efficiencies for nurses and other clinicians by leveraging technology. Our Journey PX Connect platform enables video calling for patients and families. The solution also provides a secure connection that allows for virtual visits and rounding by providers, nurses, other clinicians, and authorized staff. All of this is done through the patient's TV in the room!

Connect Patient With Family & Friends



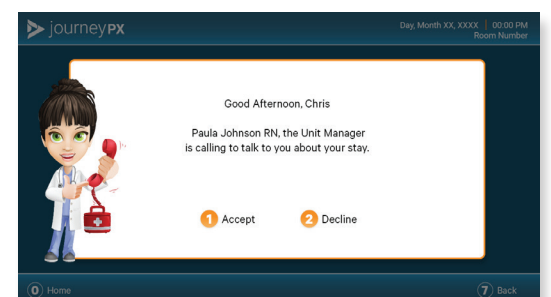
- Put patient and family at ease
- Provide family support
- Family involvement in care
- Provide emotional support



Virtual Care



- Virtual care visits and rounding
- Bring providers, nurses, other clinicians, and authorized personnel to the patient's bedside virtually
- Maintain meaningful, personal bedside presence
- Streamline bedside care workflows





The Journey PX My Day, Today digital whiteboard will help close the communication gap between care teams and patients. Instead of manually updating a dry-erase board and risking a lack of information transfer between shift changes, important patient care information is always on display.

Interoperability



- Integrates with most EMRs
- Personalized, vital real-time information for the patient and care team
- Eliminates manual processes and ensures data accuracy
- Can be activated with RTLS technology

Elevate The Human Experience



- Keeps patient and family informed of daily plan of care
- Displays restrictions/precautions, care team, schedule, education progress, discharge plan, goals, and activities



We offer multiple screen display options to fit your organization's needs.

Digital Patient Door Display

Touch screen digital door signs are mounted directly outside patients' doorways, displaying important details such as restrictions and precautions, pulled directly from your EMR system. The information incorporated onto the signs can eliminate manual tasks for care members in addition to simplifying shift changes and coordinating care more efficiently. The display supports safety by informing all who enter the room if the patient displays precautions, e.g. isolation.



What Journey PX Does

- ▶ Education: provides care teams with the tools to educate patients before and after admission at a facility.
- ▶ Integration: allows seamless communication between numerous healthcare technology systems and care team members.
- ▶ Information: notifies patients and guests about events and offerings beyond patient education.

Educational Content

- ▶ Video format works well for all types of learners and is developed at a 5th grade level or below.
- ▶ Closed Caption is available for the hearing impaired.
- ▶ Clients can easily upload their own content to the Journey PX solution.
- ▶ Over 5,000 videos to choose from.
- ▶ Allows for consistent teaching across the healthcare continuum.

Media Providers
















Content Storage

- ▶ Lowers operational costs
 - Reduces maintenance needs.
 - Decreases the cost of managing in-room computers.
 - Eliminates the need for large servers and racks.
- ▶ Eliminates work for your IT department
 - Administrates and supports hardware and software.
 - Manages security and anti-virus protection.
 - Allows for consistent teaching across the healthcare continuum.



The **Journey PX** solution is
cloud based!

Features

-  Cloud-based patient experience solution.
-  EMR, ADT, single sign on, dietary, and other integrations.
-  Leverages hospitals existing cable infrastructure.
-  Navigated by in-room pillow speaker, auto prescribe, and scheduled play options.
-  Surveys for service recovery.
-  Delivers personalized patient information in real-time.
-  Engaging patient television screens created based on the hospital brand, pediatrics, adult patient, mother – baby, Veterans, and other unique patients.
-  Two-way communication between the patient and staff.
-  Personalized educational videos, on-demand movies, and the ability to upload your own content.
-  One or more schedule play channels available for a relaxation loop, dietary menus, general health, or any topic requested.
-  Video content may be delivered to the patient and loved one's email, smart phone, and patient portal.
-  24/7/365 remote monitoring.
-  On-site training for administrative users, super users, and nurse educators.

Journey PX is powered by

