

Healthcare Technology Solutions

# PRODUCT CATALOG







**MOUNTS & KIOSKS** 



**CONTENT DESIGN** 



PATIENT EXPEDIENCE







1102 A1A N Suite 205, Ponte Vedra Beach, FL 32082





MDM Healthcare is a complete solutions provider of patient-focused equipment and systems integrator for hospitals and healthcare facilities of all sizes. For more than 30 years, we have provided healthcare customers throughout the United States with industry leading customer service, worry-free project management, and the latest products and technology available. In addition to our complete line of inroom equipment, we also provide patient-focused hospital TV and patient education and entertainment systems, audio/video content, RF distribution, and digital satellite systems. As one of the nation's largest healthcare grade display distributors, we partner with the leaders in technology to provide advanced solutions, competitive prices, and unrivaled customer service. Our dedicated, centrally located 100,000 square foot warehouse ensures an efficient process from order to shipment to receiving, allowing us to work with even the tightest timelines!

## **Our Solutions**

- Healthcare Televisions
- Commercial Grade Televisions
- Digital Signage
- Patient Education and Entertainment
- Pillow Speakers
- Kiosks, Arms and Mounts
- Remotes
- DIRECTV® for Business
- Z-Band® TV Distribution System
- Digital Headend

## Our Services

- Complete Project Management from Planning to Installation
- Staff Training and Ongoing System Maintenance

# Table of **Contents**

JOURNEY PX: INNOVATIVE PATIENT EXPERIENCE

HEALTHCARE TELEVISIONS

Healthcare-Grade Televisions • Commercial-Grade Televisions • Installation

PATIENT ENGAGEMENT EQUIPMENT
GCX Medical Mounting Solutions • Pillow Speakers • Tablets

DIGITAL SIGNAGE
Interactive Whiteboards • Pro AV Solutions • Video Walls • Digital Wayfinding

CONTENT MANAGEMENT SOLUTIONS
Custom Content Design • Content Management

ANCILLARY HEALTHCARE PRODUCTS

Mounts • Refrigerators

TELEVISION DISTRIBUTION SYSTEM
RF Distribution System • Z-Band Video Distribution System

HEADEND EQUIPMENT

DSS Digital Headend System • DirecTV® TV Systems

AIR CONDITIONERS

Duct Free Air Conditioners • PTAC Air Conditioners

ORDERING OPTIONS & RAPID EXCHANGE PROGRAM

# > journey PX



# **Patient Experience Across the Continuum of Care**

MDM Healthcare's innovative Journey PX patient experience solution uses cloud technology configurations to deliver cross continuum patient education and engagement tools. Journey PX can be accessed in the hospital room, clinics, and even follows the patient home on their smart device, email, and patient portal.



Give your patients the boost they need with vital medical education for their journey.

- ▶ Important pre-hospital reminders sent to a patient's personal device.
- ▶ Patient education video assignments that prep the patient prior to their procedure.



Create informational, yet engaging content that helps patients find what they need when they enter the facility.

- ▶ Informative and engaging digital signage.
- ▶ Wayfinding capabilities that help patients and family members navigate facilities.

# Help your staff manage inpatient care easily, quickly, and effectively.

- ▶ Digital whiteboards that integrate seamlessly with other healthcare technology to keep patients and healthcare providers efficiently informed.
- ▶ Real-time communication between staff and patient using our proprietary software.
- Personalized inpatient education videos to continue required education and engagement.
- ▶ Entertainment: movies on demand, radio music, relaxation videos.

# aftercare

Reduce re-admission and encourage continued patient education.

- ▶ Post-inpatient education videos to ensure patient's health and lower the risk of re-admission.
- ▶ Satisfaction assessments which garner powerful insights about the facility and healthcare team.



# What Journey PX Does

- ▶ Education: provides care teams with the tools to educate patients before and after admission at a facility.
- ▶ Integration: allows seamless communication between numerous healthcare technology systems and care team members.
- ▶ Information: notifies patients and guests about events and offerings beyond patient education.

## **Educational Content**

- ▶ Video format works well for all types of learners and is developed at a 5th grade level or below.
- Closed Caption is available for the hearing impaired.
- Clients can easily upload their own content to the Journey PX solution.
- Over 5,000 videos to choose from.
- ▶ Allows for consistent teaching across the healthcare continuum.

## **Features**

- ▶ EMR, ADT, single sign on, dietary, and other integrations.
- ▶ Two-way communication between the patient and staff.
- ▶ Educational videos, on-demand movies, and the ability to upload your own content.
- ▶ 24/7/365 remote monitoring.
- ▶ On-site training for administrative users, super users, and nurse educators.

# **Content Storage**

- ► Lowers operational costs
  - Reduces maintenance needs.
  - Decreases the cost of managing in-room computers.
  - Eliminates the need for large servers and racks.
- ▶ Eliminates work for your IT department
  - Administrates and supports hardware and software.
  - Manages security and anti-virus protection.
  - Allows for consistent teaching across the healthcare continuum.



The **Journey PX** solution is

cloud based!

# **Healthcare** Televisions





LG SMART HOSPITAL GRADE TV Specialized for the Hospital Environment



55" · 49" · 43" · 32"

- ▶ UL hospital-grade listed
- ▶ RoHS compliant
- ▶ California Energy Commission (CEC) compliant
- ► Built-in pillow speaker port
- ▶ Built-in MPI port
- ▶ Built-in pillow speaker compatibility



LG HOSPITAL GRADE TV Specialized for the Hospital Environment



· 32" · 28" · 24"

- ▶ Built-in pillow speaker port
- ► Built-in MP1 port
- Expanded pillow speaker compatibility
- ▶ USB cloning
- ▶ 50,000:1 dynamic contrast ratio
- ▶ 2 year limited warranty (parts and labor)



# LG PERSONAL HEALTHCARE SMART TOUCH SCREEN TV



#### **15" Personal Display**

- ► Intuitive multi-touch display
- ► Antibacterial properties applied
- ► Sleek, durable glass
- ► Mounts compatibility
- ► Replaceable headphone jack
- ▶ Pro:Centric information management solution



## **SAMSUNG** SMART HOSPITAL GRADE TV Specialized for the Hospital Environment



- ▶ UL-listed for hospital use
- ▶ Universal pillow speaker interface
- ► Improved H.Browser
- ► Samsung LYNK™ REACH 4.0 content management solution
- ConnectShare<sup>™</sup> (USB 2.0)
- 2-year parts and 2-year labor warranty

1-800-359-6741 // mdmhealthcare.com mdmhealthcare.com // 1-800-359-6741

# **Healthcare** Televisions





# MODULAR HDTVs

Specialized for the Hospital Environment



**▶** Designed to Meet Healthcare Needs

Universal pillow speaker recognition, UL Listed, Volume limiter, and more!

► High Resolution LED HDTV

Outstanding TV picture with 1920 x 1080 display resolution.

**▶** Easy and Efficient TV Cloning

Just place the USB drive in the set and you're done.



# PERSONAL DISPLAYS

Specialized for the Hospital Environment

#### PDi medTV & medTAB

16" & 19" Arm-mounted Healthcare-grade Patient HD Televisions

- Personal entertainment experience designed for backward compatibility with PDi arm systems.
- ► Power over ethernet or power over coax
- ► Superior viewing experience
- ► Clean looking and safe to touch





# ARMS & POWER SUPPLIES



#### PDi-1400 Series

**SWING ARM** 

1400 Series arms for bedside healthcare TVs and TV-TABLET devices



Ten Tap
Power Supply

#### **PDi-500 Series**

**SWING ARM** 

500 Series swing arms for bedside healthcare TVs and devices



Slim Power Mount

#### **PDi-1000 Series**

**SWING ARM** 

1000 Series swing arms for bedside healthcare TVs and devices



# **Installation** & Services









# Installation & Warehouse

#### **Installation Services**

MDM Healthcare is with you every step of the way from the selection of the optimal mounting solutions to onsite installation. Our national team of installation partners can provide comprehensive project management and installation services to free up time for your

#### Fully Stocked Warehouse, Rapid Exchange Program

Our dedicated 100,000 square foot warehouse ensures an efficient process from order to shipment to receiving. With 40,000+ LG displays on average in our warehouse, shipping of product to your facility is fast! Our Rapid Exchange Program is designed to guarantee displays shipped from our warehouse arrive to you in pristine condition. Should a unit arrive damaged, a replacement unit will be sent out almost immediately.

# **LG**

# **SAMSUNG**

# **SHARP**

# **NEC**

Displays that meet your facility needs



Commercial TVs are Designed with industryspecific features to deliver customized content to entertain your clients. From advanced commercial LED TVs to affordable LG SuperSign TVs, explore our wide variety of options that will fit your display needs.

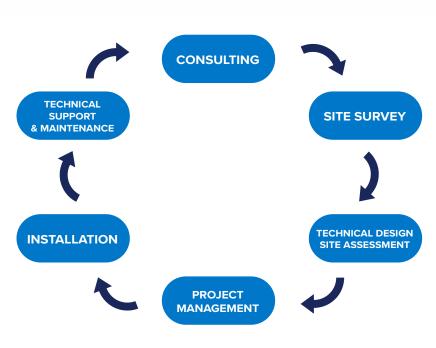
# **Concierge-Level Technical Services**

Our seamless project implementation process ensures a quality outcome.

Once we provide consultation on the project scope, our technical services team will create a detailed implementation plan.

We start with an on-site evaluation of the existing infrastructure to determine steps needed to complete the project. Once this is finalized, a detailed installation assessment with our recommendations is provided. When the plan is approved, our dedicated project manager takes over to ensure the project is completed in a timely and satisfactory manner.

After our certified installation team is finished, our support does not stop there. We provide dedicated technical support after installation and offer maintenance and service agreements.



mdmhealthcare.com // 1-800-359-6741 1-800-359-6741 // mdmhealthcare.com

# Patient Engagement Equipment



# **Pillow Speakers**

# CURBELL

- ► Easy to read numeric keypad for direct access to specific TV channels
- ▶ New case material—case is three times stronger
- ► Longer-lasting durable micro switches and overlays no membrane switches
- ► Supports up to four auxiliary functions
- Custom designs available for each hospital's individual needs
- ▶ Sealed overlay



Gen4
PILLOW SPEAKERS



Direct Access™
PILLOW SPEAKERS



**Digital**PILLOW SPEAKERS (DPS™)



- ▶ Modern slim case design
- ▶ ETL approved to UL 1069
- Oxygen safe
- ► Easy to clean and disinfect
- ► Soft-touch keypad
- ► Audio jack included

#### Available in a variety of colors

Latte Beige, Heavenly Blue, Royal Blue, Cardinal Red, Sunflower Yellow, Jet Black, Majestic Purple



Series 8
PILLOW SPEAKERS





#### **10.1" Personal Tablet**

- ▶ 1920 x 1200
- ▶ 5MP front camera, 8MP auto-focus rear camera
- OS: Android™ 9.0 Pie
- ▶ Processor: 2.34GHz Dual + 1.6GHz Dual
- ▶ Memory: 32GB ROM (up to 9.48GB usable). 4GB RAM





By dedicating themselves specifically to the healthcare industry, GCX has been able to develop a unique understanding of the interaction between medical devices, users, and healthcare environments.

#### **Patient Engagement Table**

Meet patient engagement objectives with a versatile solution that integrates technology and involves patients in their own care.

#### **GENERAL FEATURES**

- ▶ Low-profile, U-shaped base for bed clearance and ease of movement.
- ➤ Seamless, durable synthetic laminate surface with recessed area to contain spills.
- ▶ Height adjustable via convenient, easy-to-use hand controls.
- ▶ Anodized aluminum construction for durability and ease of cleaning.
- ▶ Integrated, industry-standard GCX channel profile to facilitate IT hardware integration.
- ► Accessory track to integrate accessories (storage, USB charging module, medical-grade power strip.)
- ▶ Handle for easy positioning with cradle for power cord
- ► VHM-T Variable Height Arm for tablet device with full motion adjustment for easy positioning.
- ► Shown with optional tablet enclosure\*

#### **ACCESSORIES**

#### **USB** Charging Modules

➤ Compatible with most tablets and mobile phones module with coil-type or straight hospital-grade cord set

#### **Mountable Tablet Enclosures**

Medical-grade mountable tablet enclosures for Apple,
 Samsung and Microsoft tablets - tablets sold separately.

#### Medical Grade Power Strip SR-0001-07 + RST-0007-26

- ▶ Medical-grade four hospital-grade outlet power strip 110V Only -
- ▶ UL1363A Approved for OBT column

#### Utility Bin WM-0001-29

▶ For patient or clinician storage; easily removed for cleaning

#### Flip-Down Worksurface OBT-0002-27

▶ For OBT Rear Column Accessory Track -- 14 x 8" / 35.6 x 20.3 cm



# **Digital** Signage



# **Digital Whiteboards**

The digital whiteboard is an advancement in digital signage technology that is an update to a hospital staple. Updating your facility with MDM Healthcare's proprietary software is now easier than ever! Read a couple reasons why our technology solution is the best value on the market:



#### Interoperability

MDM Healthcare's digital whiteboards use revolutionary software that work well with many EMR systems to deliver fast and accurate information to patients and healthcare providers. Interoperability of all healthcare systems is critical for the purpose of patient safety, consistent communication, and to assist the healthcare team.

#### **Non-disruptive Technology**

MDM Healthcare's digital whiteboards are considered to be non-disruptive, so patients can still enjoy entertainment and educational videos without any interference. These capabilities can make MDM our whiteboards a seamless part of your facility's current technology.

#### **Great Value**

Making the switch from traditional dry-erase whiteboards to digital whiteboards isn't as expensive as everyone thinks! Since our software works with any smart television, digital monitor, or paper white technology. Our digital whiteboards have proved to be a better value than other technologies on the market.

#### **Elevate Patient Experience**

Our digital whiteboard technology can increase patient satisfaction and experience with its' easy to read type face, accurate information, and customization options. Additionally, the information on the whiteboard will automatically be added to patient's EMR giving an accurate history of the patients admitted to your facility.

# **Healthcare AV Collaboration**

At MDM Healthcare we have a professional team dedicated to system design, integration, project management, and installation services. Rely on MDM Healthcare to provide the most effective system design to meet your needs for the space whether it be wireless presentation solutions, control solutions, video walls, integrating multiple sources, audio, etc.



**Meeting Room Solutions** 



**Interactive Digital Signage** 



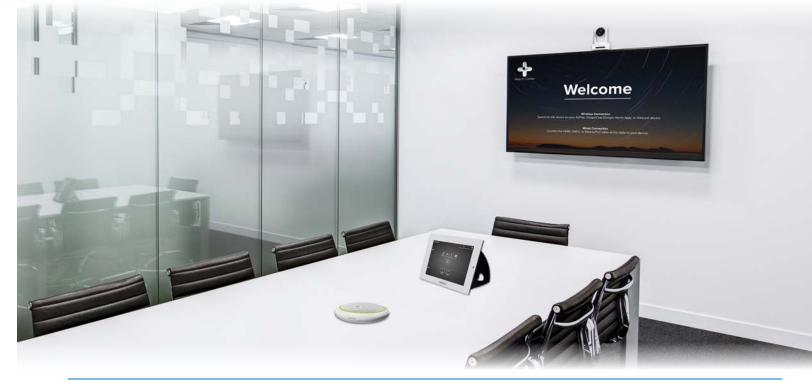
**Digital Art Display Content** 











# **Digital** Signage

# Video Walls







#### 22" - 65" Digital Signage Display

65" • 55" • 49" • 43" • 32" • 22"

► This Digital Signage Series provides the ability to easily create customized apps using LG's Software Development Kit. This webOS 3.0 signage has built-in Wi-Fi and SoC\* technologies, helping to simplify installation and conveniently manage content.



#### 49" - 98" Digital Signage Display

98" • 86" • 75" • 65" • 55" • 49"

Supports displaying Ultra HD content as well as a divided content layout to show up to 4 split images on one screen. Its benefit enables you to create various formats of content to deliver commercial message effectively. Also, it is enhanced in content management.



#### 32" - 65" Overlay Touch Series

65" • 55" • 49" • 43" • 32"

Overlay Touch Series is an attachable touch screen that easily changes standard signage products into touch products. With Overlay Touch, your screen will turn into interactive display which enables smooth writing and drawing experience with 10-point multi-touch function.



#### 130" Digital Signage Display

130"

▶ The LG 130" All-in-one LED Screen features a 130-inch large screen with no bezel. With superb picture quality powered by HDR10 and immersive Surface Sound, attendees can get more focused and deeply engaged for more productive meetings.



#### 49" Video Wall Panel

- ▶ Super-narrow bezel
- ▶ Wide viewing angle
- ▶ Stable panel
- ► SuperSign W-Lite for content management



#### 55" Video Wall Panel

- ► Super-narrowbezel
- ▶ Wide viewing angle
- ► Higher brightness uniformity
- ▶ SuperSign W-Lite for content management



# **Content Management** Solutions



Our content management solutions enhance the patient's experience of their in-room hospital TV. Patients can locate and enjoy available television programming, check on the daily weather and review meal schedules - all from the comfort of their room.



# Trings Statement and the state

## **Features**

#### **Customizable Welcome Screen**

Let your patients feel a warm and personal welcome with the function to program customized name greetings.

#### **Informative & Up-to-Date**

Provide patients with the power to receive updated information on weather, meal schedules and other television programs right at the comfort of their rooms.

# **Superb Ease of Management & Maintenance**

Easily clone TV settings from a designated master TV to all other TV sets through a USB memory device. With diagnostics that can be stored to the USB device, let service engineers easily troubleshoot, identify and resolve technical issues.



Your organization has invested time and money into growing your brand and your MDM's Creative Content Creation solution should be no different. This is designed to not only carry your brand inside the walls of your business, but outside as well.

Oue Content Creation service is configured and designed to improve your customers' experience, while not adding more work for your staff and marketing teams.

MDM's experienced team offers yours the ability to customize the look and feel of your customer interfaces and adds a variety of features that engage, inform, and improve your customer outcomes.

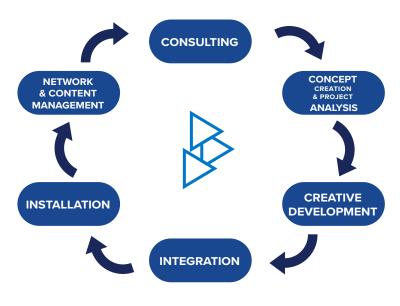
No matter the specifics, MDM Healthcare can create a signage system that ensures customers enjoy appropriate ambiance.



In need of a single asset or a full scale custom content project?

## We have you covered!

- **▶ CONTENT MANAGEMENT SYSTEMS**
- ► CONTENT DESIGN
- ▶ DISPLAYS
- **▶ VIDEO WALLS**
- ► MEDIA PLAYERS
- ► INSTALLATION & SUPPORT
- ▶ MANAGEMENT & MONITORING















MDM Healthcare has a full range of essential accessories and related products such as mounts and kiosks from a number of trusted brands.

With an extensive product catalog and decades of experience at the forefront of our industry, you can count on MDM Healthcare for competitive pricing.





# **Healthcare Refrigerators**

# **Danby Healthcare Refrigerator**

The newly designed Danby Health under-counter compact refrigerator. Built with medical grade components and loaded with powerful features, Danby Health combines innovative technology, energy efficiency, and proven reliability demanded by Medical, Laboratory and Clinical facilities.

# **Danby Health Key Features**

- ► Temperature Stability engineered to maintain a steady range 2 8 degrees centigrade
- ► Internal Forced-Air Fan ensures even cooling from top to bottom
- ► External Digital Display makes it easy to monitor the internal refrigerator temperature
- External Digital Thermostat permits precise temperature management without opening the door
- High/Low Alarm sounds alert if temperature rises or falls out of the set range
- ► Integrated Temperature Logger internally stores refrigerator readings for a simple and reliable solution to temperature monitoring
- ► USB Port built in for downloading stored temperature data
- ► Healthy Handle innovates a unique Danby Health approach to controlling HAI's using CuVerro bactericidal copper alloy
- ► Keyed Door Lock adds another layer to material security
- ► Flat Door Liner conforms to guidelines contributing to stable conditions for medical products
- ► Hospital grade "Green Dot" power cord
- ▶ 2 full and 1 half width wire shelves promotes free air flow
- ► Interior LED lighting



# **RF Distribution** & Z-Band

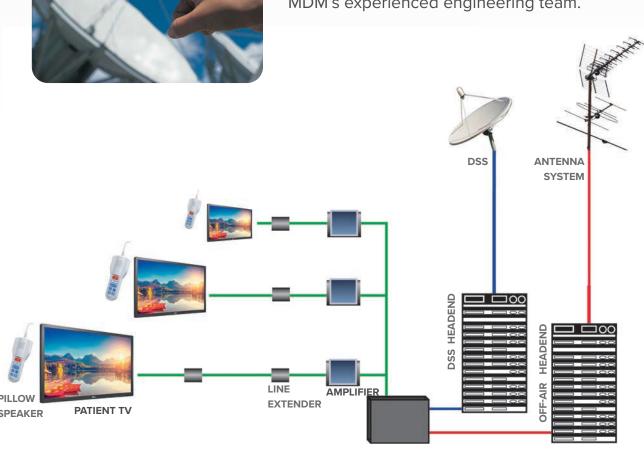


# RF Distribution System

MDM eliminates the confusion in distribution of off-air (local) TV signals and DSS satellite signals (cable) throughout your hospital or healthcare facility. Experts in television system technology and installation, MDM's staff works with you to evaluate your current system, assess the capabilities of your operations, and determine the requirements needed to meet both present and future needs.



We custom design and build or redesign and upgrade your RF Distribution system to meet your hospital or long-term care facility's needs. No system is too large or too small for MDM's experienced engineering team.

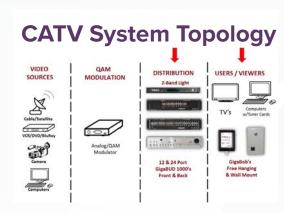


# What is a **Z-Band**Television Distribution System?



Z-Band manufactures and sells an "electronic box" and a companion device which together make up Z-Band's state-of-the-art, RF Video Distribution System. The System is composed of an active video hub, the "GigaBUD" and a remotely powered balun, the "GigaBOB". The two units work in conjunction with one another to amplify, split, and condition the RF signal from a satellite, cable TV provider, or internally generated video source and distributes the signal to televisions, video walls or monitors.

Unlike an IPTV system, the Z-Band RF Video Distribution System is not incorporated into the enterprise's server/switch and because it passes an RF signal, the system does not impact the network bandwidth in a facility. The TV signals are distributed on a Category 5e or better cabling infrastructure that adheres to the "568" international wiring standard.



# The Value of Z-Band

- Network cable is less expensive per foot than coax
- Equipment utilizes rack space instead of wall space
   no more plywood backboards
- Only two pieces of Z-Band equipment are needed; a video hub and a balun
- Only one signal level to set and monitor
   no more RF engineering support
- Less time spent on installing TVs
- no more taps and splits with coax. It is all done electronically from the technology closet
- Adding additional TVs is simple

   plugging a cat jumper cable from the video hub
   to a patch panel and adding a balun at the new TV

- No more intermediate technology to monitor and replace
- Built in fiber receiver option saves 1 U of rack space when utilizing a fiberbackbone
- Eliminates the need to keep balancing the distribution amplifiers



# **Head End & DirecTV®**

# **Air** Conditioners





MDM's modular digital headend system is designed to bring your facility the advantages of high-definition, small-dish DSS programming. Each system is customengineered to your needs, tested, and shipped fully assembled to make installation quick and easy. Included are all racks, receivers, antenna, modulators, splitters, and combiners required to produce proper RF output levels.

# **DSS**DIGITAL HEADEND

- Each channel has an individual receiver and modulator
- All components are rack-mounted and shipped ready to connect to MATV system
- Frequency agile modulators allow easy change in channel lineups
- Local maintenance available
- · Headend can be leased or purchased



# DIRECTV SYSTEMS

DIRECTV® has the widest selection of sports, informational, and entertainment programming available anywhere. Whether your need is entertainment or business-oriented programming, we carry 100% digital quality video and audio offerings. With over 160 channels of the hottest Hollywood blockbusters, original series, and sports programming, patients can choose from a great variety of specialized TV packages like Family Favorites, and more.

# **DIRECTV®**PROGRAMMING PACKAGES

- High-Definition (HDTV) programming\*
- · CNN, Fox News, Weather Channel
- NBA TV, NHL, and NFL
- ESPN, ESPN2, FOX Sports, and more







#### **LG Duct-Free Units**

#### **Single Room Solutions**

Single-Zone Systems

- ENERGY STAR® Certified
- Available in a variety of indoor unit styles
- Low sound levels
- · Quick and easy to install
- Attractive designs
- Powerful performance in cooling and heating: up to 27.5 SEER and 12.5 HSPF

#### **Multi F, Multi-Room Solutions**

Multi-Zone Systems

#### Multi F MAX Outdoor Unit

- Supports anywhere from 2 to 8 indoor units
- Dual, tri, quad, and eight zone systems available
- Energy-efficient inverter operation: up to 22.0 SEER
- Space-saving indoor units

#### **LG PTAC Units**

# PTAC Heat Pump 208/230V **HDUC Series**

LG 42" Packaged Terminal Air Conditioner, 208/230V, Heat Pump, R-410A. Power cord purchase is required for heating.

Available from 7,000 - 15,000 BTUs. Power cord purchase is required for heating

# PTAC Heat Pump 265V **HD3B Series**

LG 42" Packaged Terminal Air Conditioner, 265V, Heat Pump, R-410A

Available from 9,000 - 12,000 BTUs.

#### PTAC Heat/Cool 220V

#### **CDUC Series**

LG 42" Packaged Terminal Air Conditioner, 220V, Heat/Cool, R-410A

Available from 7,000 - 15,000 BTUs. Power cord purchase is required for heating

#### PTAC Heat/Cool 265V

#### **CD3B Series**

LG 42" Packaged Terminal Air Conditioner, 265V, Heat/Cool, R-410A

Available from 9,000 - 12,000 BTUs.

<sup>\*</sup>The above statements are an advertisement for DIRECTV service through MDM Commercial. ©2014 DIRECTV, Inc. DIRECTV, the DIRECTV For Business and the Cyclone Design logo are trademarks of DIRECTV, Inc. All other trademarks and service marks are the property of their respective owners.

# Rapid Exchange Program

# MDM Healthcare

# **Making Exchanges Simple**

When your TV shows up damaged, it can certainly be frustrating. What's the solution? Luckily, replacing it is an easy, no-hassle process with MDM Healthcare's *Rapid Exchange Program* for LG Healthcare and Commercial-Grade televisions. No tedious paperwork to complete, just snap a photo of the damage to your uninstalled TV along with serial number and send it to us within *six months from delivery!* 

And if your TV experiences technical difficulties within *six months from delivery, exchange it!* After a brief phone troubleshooting process, if we cannot resolve the issue, send it back to us for a *no-cost exchange*.

## **Just Follow This Easy 3-Step Process!**

- Contact MDM Healthcare Customer Service at **customerservice@mdmcommercial.com** or **800.359.6741** to notify us of the damaged item(s). You will then receive an email from MDM Customer Service with instructions.
- Take clear photos of the damage to the TV and serial number.



And that's it! Once those steps are complete, you will promptly receive your replacement item(s), *no questions asked!* 

\* LG Commercial televisions only. Digital signage is not covered under this program. If equipment arrives damaged, it must be reported prior to installation to be eligible for this program. Program offer to any order shipped after 2/1/19. MDM Healthcare shipping must be used. Program does not cover orders shipped via third party. This program is subject to change. MDM Healthcare has the right to terminate this program at any time. © Copyright 2020 MDM Healthcare. All Rights Reserved.

# **ORDERING**OPTIONS

MDM Healthcare products and parts may be ordered Monday - Friday, 8:00 a.m. through 5:00 p.m. EST. You may also contact us via our website 24 hours a day, seven days a week.

mdmhealthcare.com

#### Via Phone

1-800-359-6741

Call us from anywhere in the United States toll-free at 1-800-359-6741 and outside the United States at (904) 241-2340 to place an order or speak with a Sales Representative.

#### Via Fax

1-866-504-2867

Fax MDM at 1-866-504-2867 for Service, Returns and Tracking Shipments or to reach MDM's Customer Service and obtain all the information you need to facilitate returns.

#### Via Email customerservice@mdmcommercial.com

Send an email to MDM for Service, Tracking Shipments, or Returns and obtain all the information you need.

#### **Via Website**

mdmhealthcare.com

View our products, request a quote or consultation, or chat with us online 24 hours a day, seven days a week.

#### **Payments**

For payment with order, please send check or money order.

MDM Commercial Enterprises, Inc.

1102 A1A North, Suite 205

Ponte Vedra Beach, FL 32082

Office: 1-800-359-6741 Fax: 1-866-504-2867 MDM is proud to be contract holders with the following group purchasing organizations (GPO) and GSA













Our consulting services are quoted on a per-project basis.

Contact us today to learn more!

MDM Commercial 1102 A1A North, Suite 205 Ponte Vedra Beach, FL 32082