# **Features**

- O Cloud-based patient experience solution.
- EMR, ADT, single sign on, dietary, and other integrations.
- Leverages hospitals existing cable infrastructure.
- Navigated by in-room pillow speaker, auto prescribe, and scheduled play options.
- Surveys for service recovery.
- Delivers personalized patient information in real-time.
- Engaging patient television screens created based on the hospital brand, pediatrics, adult patient, mother baby, Veterans, and other unique patients.
- Two-way communication between the patient and staff.
- Personalized educational videos, on-demand movies, and the ability to upload your own content.
- One or more schedule play channels available for a relaxation loop, dietary menus, general health, or any topic requested.
- Video content may be delivered to the patient and loved one's email, smart phone, and patient portal.
- 1 24/7/365 remote monitoring.
- On-site training for administrative users, super users, and nurse educators.

Journey PX is powered by







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# Patient Experience Across the Continuum of Care

MDM Healthcare's innovative Journey PX patient experience solution uses cloud technology configurations to deliver cross continuum patient education and engagement tools. Journey PX can be accessed in the hospital room, clinics, and even follows the patient home on their smart device, email, and patient portal.



Give your patients the boost they need with vital medical education for their journey.

- ▶ Important pre-hospital reminders sent to a patient's personal device.
- ▶ Patient education video assignments that prep the patient prior to their procedure.



Create informational, yet engaging content that helps patients find what they need when they enter the facility.

- Informative and engaging digital signage.
- ▶ Wayfinding capabilities that help patients and family members navigate facilities.

Help your staff manage inpatient care easily, quickly, and effectively.

- ▶ Digital whiteboards that integrate seamlessly with other healthcare technology to keep patients and healthcare providers efficiently informed.
- ▶ Real-time communication between staff and patient using our proprietary software.
- Personalized inpatient education videos to continue required education and engagement.
- ▶ Entertainment: movies on demand, radio music, relaxation videos.

# Reduce re-admission and encourage continued patient education.

- ▶ Post-inpatient education videos to ensure patient's health and lower the risk of re-admission.
- Satisfaction assessments which garner powerful insights about the facility and healthcare team.



# What Journey PX Does

- ▶ Education: provides care teams with the tools to educate patients before and after admission at a facility.
- ▶ Integration: allows seamless communication between numerous healthcare technology systems and care team members.
- ▶ Information: notifies patients and guests about events and offerings beyond patient education.

### **Educational Content**

- ▶ Video format works well for all types of learners and is developed at a 5th grade level or below.
- ▶ Closed Caption is available for the hearing impaired.
- ▶ Clients can easily upload their own content to the Journey PX solution.
- ▶ Over 5,000 videos to choose from.
- ▶ Allows for consistent teaching across the healthcare continuum.

## **Media Providers**





















# **Content Storage**

- ► Lowers operational costs
  - · Reduces maintenance needs.
  - Decreases the cost of managing in-room computers.
  - Eliminates the need for large servers and racks.
- ▶ Eliminates work for your IT department
  - Administrates and supports hardware and software.
  - Manages security and anti-virus protection.
  - Allows for consistent teaching across the healthcare continuum.



The **Journey PX** solution is

